

PHOENIX HEALTH FUND

53 Years & Going Strong!

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The Newsletter of **Phoenix Health Fund Limited**

ABN 93 000 124 863

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Fund Website: www.phoenixhealthfund.com.au.

Office Hours:

Monday to Friday

7.45 am to 4.30 p.m

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Message from the Manager



Office Hours:

PHOENIX HEALTH FUND—Christmas 2006 & New Year

The office of the Fund will be closed from **Christmas Day 25th December 2006**, re-opening on **2nd January 2007**.

While the office will be unattended, Ancillary claims via HICAPS will be available, and arrangements have been made for electronic payments of contributions to be processed.

AGM—November 2006

At the Annual General Meeting for 2006, the two resolutions as proposed were passed.

Also, at the meeting, Chris Higgins, Hugh Macdonald and Ian Waters were re-elected to the board. Stephen Cook and Jason Poile, who had filled casual vacancies during the year, were elected as directors, and Brett Bancroft was elected to fill the vacant board position.

Director Appointment

Brett Bancroft Legal Counsel for OneSteel Market Mills has been elected to the board. I am sure that he will be a valuable addition to the board, and is keen to contribute to the ongoing governance of the Fund.

Contribution Rates—1st April 2007

We are again working through the budgetting process for next year, and it appears inevitable that there will be a Contribution Rate increase from 1st April 2007 — although less than last year's increase.

As always, every attempt is being made to minimise any increase, but as was shown in the Final Accounts for 2006, Claims costs continue to rise well above the normal rates of inflation, especially for Hospital costs, Doctor Gap benefits and Prostheses.

**William Beaton
MANAGER**

HEALTHLINKS

Phoenix Health Fund



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PHOENIX HEALTH FUND: WEBSITE

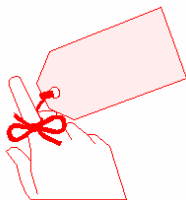
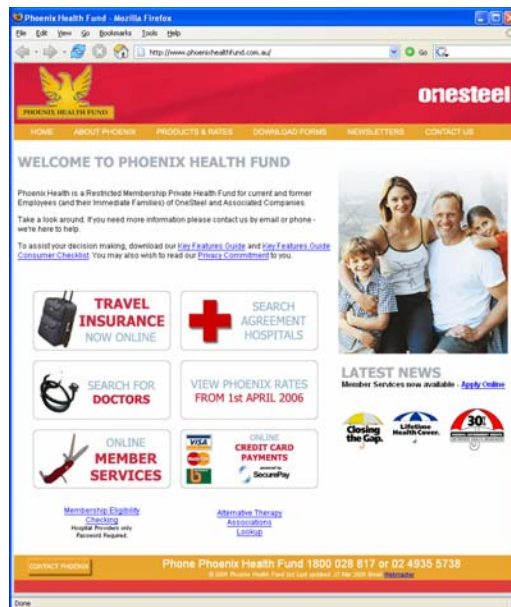
www.phoenixhealthfund.com.au :

Fund Website & Online Member Services

The new Website is in operation, with a number of members already utilising the additional features, such as:-

- * Signing up for secure access to a 'Members Only' area of the website, on application;
- * Enquiring (once registered) on their own details, and submitting alterations to those details, such as: Addresses; 'Phone numbers; Bank Account details; Claims History (subject to Privacy constraints); Cover details, and adding New Persons on existing Memberships.

We are also seeing Prospective members submitting Applications for New Memberships, and lodging enquiries.



Quick Bites

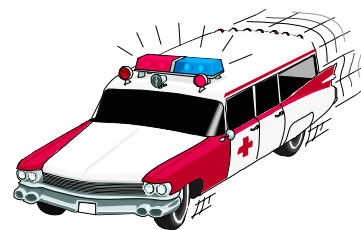
Member Postal Address

⇒ Members are reminded to advise the Fund of changes to Postal and Home addresses. This is becoming more important as more interaction is occurring via electronic means. An Email to enquiries@phoenixhealthfund.com.au will suffice!

AMBULANCE

⇒ Coverage for **Ambulance Services** varies from state to state within Australia. If you live in Victoria, South Australia, Western Australia or Northern Territory, you need to join an **Ambulance Subscription Scheme**, and Phoenix Health Fund will pay Ancillary Benefits towards these contributions. In Queensland, Ancillary Benefits are paid towards your Compulsory Ambulance Levy. For New South Wales and ACT, the Fund pays a levy on your behalf as part of the Hospital Tables.

Members should verify they have Ambulance cover, especially if moving or travelling interstate.



Psychology Accounts

⇒ Due to a recent change by Medicare Australia, some **Psychology** benefits are now payable through Medicare. Any difference in the benefit paid by Medicare and the total of the account is not claimable from Phoenix. Please check with your provider to determine if your account is payable by Medicare.

The Directors and Staff would like to wish you all a Merry Christmas & a Happy New Year